

## CENTRE MANAGER (2019)

### Our Courses

Students who attend our courses participate in mixed-nationality English classes and a varied activity and excursion programme. We run a zigzag timetable in most of our centres, which means that there are usually morning and afternoon lessons. There is also the possibility of teaching on weekends (see specific centre programmes). Our daily activity programme covers a wide range of sporting and non-sporting activities. We also provide an extensive and enjoyable social programme in the evenings. The excursion programme allows the students to visit interesting places in the local area and also popular tourist destinations.

### Person Specification

You need to be <b>eligible to live &amp; work in the UK and be 18 or over</b>	
<b>ESSENTIAL</b> You <b>MUST</b> ...	<ul style="list-style-type: none"> <li>• have native or near native level of fluency in English</li> <li>• have a degree or equivalent</li> <li>• have management experience</li> <li>• have experience working in residential language schools for Young Learners</li> <li>• have good IT skills</li> <li>• have excellent interpersonal &amp; communication skills</li> <li>• have the ability to inspire a team</li> <li>• have experience working with Young Learners</li> <li>• be flexible &amp; motivated</li> <li>• have a genuine Interest in management &amp; student welfare</li> <li>• be willing to work as part of a team</li> </ul>
<b>DESIRABLE</b> You <b>SHOULD</b> have...	<ul style="list-style-type: none"> <li>• a Masters or equivalent</li> <li>• have a Trinity Diploma in TESOL or Cambridge Delta or PGCE – TEFL/ TESOL with experience</li> <li>• experience working with single &amp; mixed nationality groups</li> <li>• experience planning excursions</li> <li>• a full driving licence</li> <li>• a First Aid certificate</li> <li>• Child Protection Training</li> </ul>

### Job Description

The Centre Manager reports to the Elac Principals, Director &/or Operations Manager

#### Main Duties & Responsibilities

- To be responsible for the welfare of the students, leaders and staff.
- To maintain good relations with the College by liaison with their key staff.
- To maintain good relations with Group Leaders by personal contact and through the Group Co-ordinator where applicable.
- To maintain good relations with students by personal contact, through key Staff and by conducting regular course meetings.
- To maintain good relations with teachers and activity staff, working both directly with them and through the Academic Manager and Activity Manager.
- To be responsible for the running of the host family side of the residential course if applicable.
- To lead, motivate and manage the other key staff to ensure that the programme is effectively implemented.
- To make any necessary changes to the programme arising from circumstances on the course in consultation with the Elac Principals, Director &/or Operations Manager.
- To liaise with the Elac Principals, Director & Operations Manager over difficult or sensitive issues, or where support is required.
- To carry out the 24hr emergency duty (on a rota basis).
- To complete Elac's online induction and training prior to arrival in the centre.

#### General

- To undertake any reasonable duties as and when required.
- To adhere to all Elac Study Vacations policies & procedures and to implement Elac's Safeguarding policy at all times.

Further guidance on what is expected in this role can be found in the Centre Manager's Handbook.

## CENTRE MANAGER

### Working Hours

The Centre Manager works six days out of seven each week and is part of a duty rota with other senior staff. Due to the nature of summer schools we expect management staff to be flexible in relation to working hours.

**Attendance at a Staff Training day at the centre (prior to student arrival) is required as part of this contract.**

**The Centre Manager is the person ultimately responsible for all aspects of the successful running of the course, although many of the specific tasks will be delegated to other key staff. The Centre Manager has to set the tone for the course, and to ensure that high standards are maintained throughout.**

### Remuneration

This is dependent on the level of management experience you have and the level of experience you have related to Summer Schools. There is a generous bonus scheme in place for each Centre Manager and salaries start from £535 per a week.

**This post is residential & includes residential board and accommodation.** A deduction of £52.85 for accommodation has already been taken from the figures below.

Pay in lieu of any untaken holiday (12.07% of total gross salary) will be added at the end of the contract.

**This job description outlines the main responsibilities and tasks of the job. It is not a definitive list of all the tasks to be undertaken as those can be varied from time to time. We remind successful applicants that a busy summer school environment requires flexibility from all staff members.**

### Safeguarding

**We are committed to safeguarding and promoting the welfare of children. We require all employees to do an enhanced DBS check (or equivalent Police check), provide 2 references and 2 proofs of ID, and to read and implement our safeguarding policy. We also require prospective employees to explain any gaps in their employment history. Further policies can be found in the Staff Guide and Handbook.**

### Centre Dates

Below are the centre dates for summer 2019. The dates are when the first groups of students arrive at the centre. Staff will be required to attend staff training a day prior to the student arrivals. Also included are the possible contract lengths at each centre.

Centre	First Arrival day (Staff training on day before arrival day)	Contract Lengths
Bath Spa University, Bath	Tuesday 2 <sup>nd</sup> July	4 – 6 Weeks
Eastbourne College, Eastbourne	Tuesday 2 <sup>nd</sup> July	4 – 6 Weeks
Nottingham University, Nottingham	Tuesday 2 <sup>nd</sup> July	4 Weeks
Cardiff Metropolitan University, Cardiff	Tuesday 2 <sup>nd</sup> July	4 Weeks
Christ's Hospital School, Horsham	Wednesday 3 <sup>rd</sup> July	4 – 6 Weeks
St. Andrew's School, Eastbourne	Saturday 6 <sup>th</sup> July	4 Weeks
Mayfield School, Mayfield	Tuesday 9 <sup>th</sup> July	3 - 4 Weeks
Ardingly College, Haywards Heath	Monday 1 <sup>st</sup> July	4 - 6 Weeks